



FAQS on Refund of Passenger Fee

1. Who is entitled to a refund of passenger fee?

Only Passengers travelling with a Mauritian passport & whose trip originally starts **outside** Mauritius or Rodrigues are entitled to claim a refund of such fee provided passenger fee has been paid. Moreover the refund of Passenger Fee is applicable only for a two-way ticket.

2. What is the amount of passenger fee refundable?

All Passengers whose trip originally starts from Reunion Island, Madagascar, Seychelles or Comoros island are entitled for a refund claim of Rs300 whereas for children (excluding children below 2 yrs old) aged more than 2 years and below 12 years the claim for refund amounts to Rs150

As for passengers traveling from other countries, the claim for refund is as follows:

	Rs
Children below 2 yrs	Nil
Above 2 yrs but below 12 yrs	350
Aged 12 yrs and above	700

3. What are the documents to be produced?

A Original of

1. Passport
2. Air tickets showing date of arrival **and** departure and payment of passenger fee (**Code HH**)

Note: In the absence of Code HH, a document from the travel agent showing the particulars of passenger fee paid, should be produced.

B Photocopies of

1. First page of passport with photo on it
2. Page with Immigration Stamp showing date of arrival in Mauritius.
3. Air ticket and document for Code HH as applicable at (A) above.

4.Can the claim be made on behalf of the passenger by another person?

Yes, the claim may be made on behalf of the passenger by another person provided that the latter produces his ID card or the passport and has a written authority from the passenger to collect the refund on his behalf and produces all documents at 3 A & B above.

5. Is there any time limit to claim the passenger fee?

Yes a claim for refund of passenger fee should be made to the Director General MRA within 12 months of the date of payment of the Passenger Fee, included in the passenger travelling ticket

WHERE DO I GO FOR ADVICE

If you want any help or advice, please call MRA help desk,

Ehram Court,

Cnr Sir Vigil Naz & Mgr Gonin Streets, Port Louis

or Phone on **2076000**, Fax **2118099** Hotline **2076010**

Email : headoffice@mra.mu Website: <http://mra.gov.mu>

APPLICATION FOR REFUND OF PASSENGER FEE

Please produce :

A. Original documents

1. **Passport**
2. **Air Ticket showing date of arrival and departure and payment of Passenger Fee (Code - HH)**

B. Photocopy of the following documents:

1. **First page of passport with photo on it**
2. **Page with stamp of arrival date**
3. **Air Ticket as stated above (in case Code - HH is not mentioned on Air Ticket, a breakdown of ticket showing HH code is needed).**

To Director-General, Mauritius Revenue Authority

1. Name of applicant Other Names
2. Address
3. Telephone number Date of Arrival
4. Passport number NIC number
5. Departing Flight number Date of Departure
6. Ticket number Amount paid (Rs)
7. Children travelling on separate passport:

SN	Name	Passport no.	Ticket no.	Amount Paid (Rs)
1				
2				
3				

8. Children travelling on same passport:

SN	Name	Passport no.	Ticket no.	Amount Paid (Rs)
1				
2				

9. Total refund claimed (Rs)
10. I hereby authorise the Director-General, MRA, to effect the total refund to
Mr/Mrs/Miss holding Passport/NIC bearing number
(Original and photocopy to be produced)

Date Signature

For office use

Processed by Approved by

Date Signature Date Signature