

### **Medical Clearance**

Medical Clearance is required in cases where the passenger:

- Suffers from any disease which is believed to be actively contagious and communicable or
- Who, because of certain diseases or incapacitation may have or develop an unusual behaviour or physical condition which could have an adverse effect on the welfare and comfort of other passengers and/or crew members, or
- Can be considered to be a potential hazard to the safety of the flight (or the punctuality thereof) including the possibility of a diversion of the flight and unscheduled landing, or
- Would require medical attention and/or special equipment to maintain his/her health during the flight, or
- Might have his/her medical condition aggravated during or because of the flight.  
Such passenger shall be subject to prior clearance for air travel by the Company Doctor on the basis of information in respect of his/her physical and/or mental condition, obtained by the agent in contract with the passenger directly and /or through a licensed physician familiar with the condition of the passenger.

**(Refer to table on next page for specific medical clearance guidelines)**

**Specific Medical Clearance Guidelines**

The following table is provided for the guidance only and **is not intended to replace the Company Doctor’s decision.**

<b>Diagnosis</b>	<b>Do not Accept</b>	<b>Company Doctor Medical clearance required.</b>
Abdominal Surgery	9 days or less	10 days and over if uncomplicated recovery.
Asthma		Recent deterioration within 48 hours of travel
Cardiac Surgery	9 days or less	10-12 days
Chest Surgery	13 days or less	14 days and over with uncomplicated recovery.
Decompression sickness	Less than 24 hours – uncomplicated Scuba diving 9 days or less – Untreated symptomatic cases	
Heart Attack	7 days or less	8-21 days
Head injury	9 days or less	10 days and over and cranium free of air
Infectious diseases	During infective stage of illness	
Middle Ear Surgery	9 days or less	10 days and over
New born	Less than 48 hours old	2-7 days
Penetrating eye injury	6 days or less	7 days and over
Pregnancy – single uncomplicated	Beyond end of 36 <sup>th</sup> week	After 28 weeks
Psychiatric Disorder	If unstable	Providing stable for 7 days and travelling with medical escort.
Full Plaster cast	Less than 48 hours after injury	
Stroke	4 days or less	5-10 days if stable or improving with a nurse escort. Passengers travelling in the first two weeks past stroke should receive supplementary oxygen.

## **Medical Information Sheet (MEDIF)**

Where clearance by the Company Doctor is required, a Medical Information Sheet (MEDIF) shall be completed by the attending physician, and be dispatched to Air Mauritius reservations for clearance with Company Doctor.

Please contact [Air Mauritius Offices](#) for more information.

## **Refusal of Carriage**

Air Mauritius may refuse to carry persons:

- Who could pose a threat to flight safety.
- Whose health could deteriorate as a result of condition in flight.
- Who cannot be evacuated in an emergency situation.
- Who require special attendance on board.
- If the maximum limitation per aircraft type for special cases is reached.
- Whose clearance has not been granted by Interlining Carrier.

In case of doubt please contact Air Mauritius Offices.

## **Medical Travel on Air Mauritius**

1. Medical procedures as applicable for travel on MK flights will not apply for the following:
  - a. Eye treatment abroad
  - b. Paraplegics and Tetraplegics who are autonomous/non-autonomous
2. Non-autonomous Paraplegics and Tetraplegics no longer need to fill in Medical fitness form as long as passenger is accompanied by an able-bodied person. The following details should be inserted in PNR booking :
  - a. Name of accompanying person
  - b. Passenger to be pre-seated near toilet.
  - c. Request for wheelchair
3. For all cases of eye treatment abroad, the Certificate of Fitness for travel form has to be filled in by the treating Doctor and submitted at time of reservation. All the items on the Certificate of Fitness for travel form should have a written answer and not just a tick. The form has to be signed by both the Doctor and the patient. The Certificate of Fitness for travel will **not** be sent to the MK Medical Doctor for counter signature. The form duly completed shall be submitted to Air Mauritius and a note must be inserted in the booking file (PNR) that the passenger is travelling abroad for eye treatment and accompanied by escort, if applicable.

4. Apart from travel abroad for eye treatment and Paraplegics and Tetraplegics who are autonomous/non-autonomous, all other cases will be treated as per current procedures for medical travel as follows:

- a. Certificate of Fitness for travel form will have to be duly completed by the treating Doctor and signed by both the latter and the patient.
- b. The form will then be processed via MK Reservations Control. The latter will ensure countersignature by MK Medical Doctor.

5. For all medical cases (apart from eye treatment and Paraplegics and Tetraplegics who are autonomous/non-autonomous) where a discount is given, the present procedure for processing the request has to be followed. It is important that the Certificate of Fitness for travel form is signed by the treating Doctor as well as the patient and also countersigned by the MK Medical Doctor before the discount is given.

6. For cardiac cases, especially in infants and children, the attending Cardiologist should specify on the certificate of fitness for travel form the need or not of oxygen and its rate of flow and duration. Since there are two types of oxygen bottles, it must be specified whether the debit of the flow needs to be continuous or intermittent.