



CIRCULAR

11 Nov 2024

REFUND POLICY

Dear Travel Partner,

Kindly be informed that all tickets issued and not utilised within one year as from date of issuance will not be entertained for refund as per Air Mauritius established procedures.

Kindly also note that all tickets and EMDs issued and not utilised, including those issued during and after Covid-19 as part of the Air Mauritius Flexible Travel, shall not be refundable after 30 November 2024.

This Circular supersedes any previous circular issued in respect of the above matter

Best regards

Air Mauritius Sales Team

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