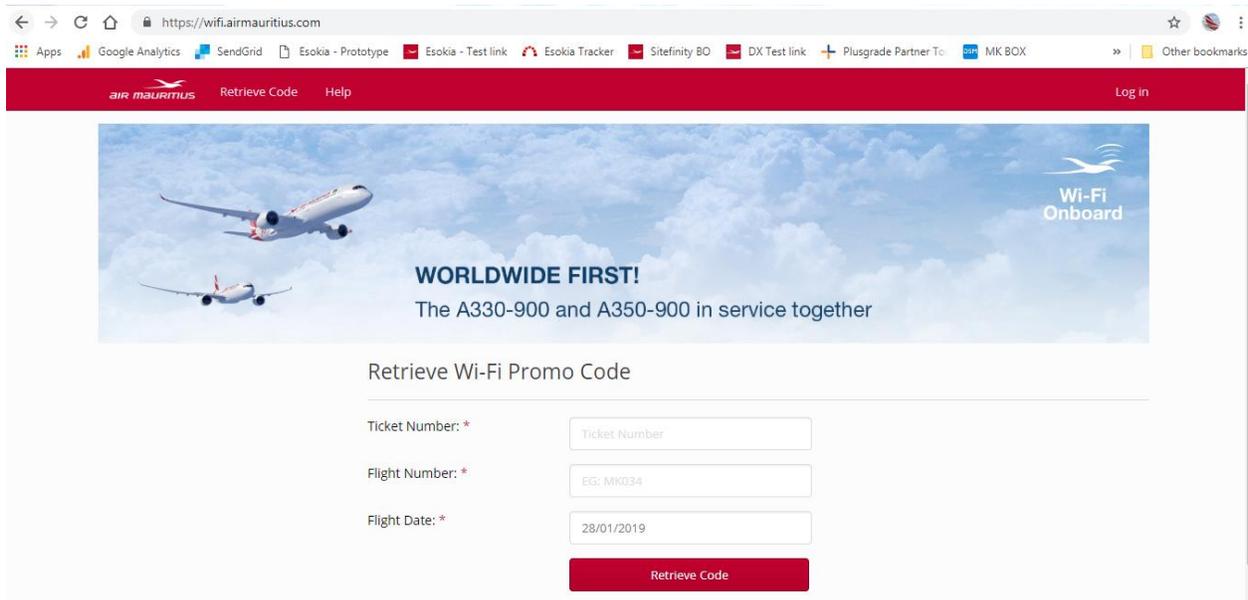


## USER GUIDE FOR RETRIEVING WI-FI ACCESS CODE

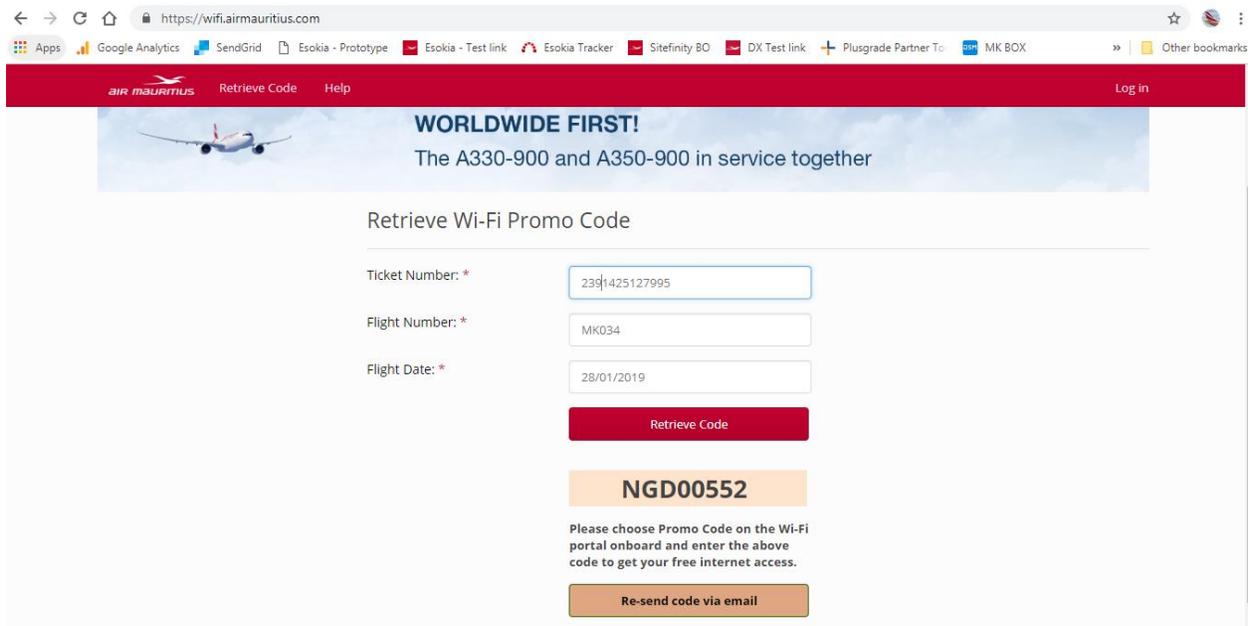
This user guide provides the steps to retrieve free Wi-Fi access-code.

1. Go to the link <https://wifi.airmauritius.com>  
Enter your Ticket Number, Flight number and Flight Date and click on 'Retrieve Code' button.



The screenshot shows a web browser at <https://wifi.airmauritius.com>. The page features a red header with the Air Mauritius logo, 'Retrieve Code', 'Help', and 'Log in' links. Below the header is a banner with an airplane flying over clouds, the text 'WORLDWIDE FIRST! The A330-900 and A350-900 in service together', and the 'Wi-Fi Onboard' logo. The main content area is titled 'Retrieve Wi-Fi Promo Code' and contains three input fields: 'Ticket Number: \*' (empty), 'Flight Number: \*' (with 'EG: MK034' as a placeholder), and 'Flight Date: \*' (with '28/01/2019' as a placeholder). A red 'Retrieve Code' button is positioned below the fields.

2. Your code will be displayed on the screen; example shown below.



This screenshot shows the same web page as above, but with the 'Retrieve Code' button clicked. The 'Ticket Number' field now contains '2391425127995', the 'Flight Number' field contains 'MK034', and the 'Flight Date' field contains '28/01/2019'. Below the 'Retrieve Code' button, the promo code 'NGD00552' is displayed in a large orange box. Underneath the code, there is a message: 'Please choose Promo Code on the Wi-Fi portal onboard and enter the above code to get your free internet access.' At the bottom, there is a 'Re-send code via email' button.

Onboard your flight, on the Wi-Fi portal, choose option 'Promo Code' and enter this 8-letter code to get free access to the internet.

## PAUSE/RECONNECT FUNCTION

This function allows you to

- Pause and re-connect to an existing internet session.
- Purchase and use multiple Internet sessions on different devices at the same time
- Purchase an Internet session, which is valid on multiple flights – This is useful for flights with multiple segments, e.g. MRU-SIN-KUL, KUL-SIN-MRU, ...

1. Choose a Price Plan and click on Connect button.

The screenshot shows the Air Mauritius WiFi selection interface. At the top, there is a red header with the Air Mauritius logo, a 'Wifi' icon, a 'My Account' link, and language options: 'English', 'Français', and '简体中文'. Below the header, there are two selection boxes. The first box is titled 'Access for full flight limited to 300 MB of data' and has a price of '19.95 USD'. The second box is titled 'Access for 15 minutes limited to 15 MB of data' and is 'Free'. Below these boxes is a text input field containing the email address 'ojuggumath@airmauriti.us.com'. Below the input field is a checkbox with the text 'I agree with the Terms & Conditions which includes the Cookies Policy'. Below the checkbox is a red 'Connect' button. Below the 'Connect' button is a link 'To continue a previous session' with a 'Reconnect' button.

2. You will be directed to a page where you will be prompted to create an account.

Creating an Account allows you to:

- Use your Internet Sessions on multiple devices
- Save your Credit Card details
- Access your purchase history

Click on **Create an Account** button.

**AIR MAURITIUS** Wifi My Account English Français 简体中文

Your selected plan **Complimentary**  
Access for 15 minutes limited to 15 MB of data  
Free

ojuggurnath@airmauriti.us.com

Create an Account to:

- Use your Internet Sessions on multiple devices
- Save your Credit Card details
- Access your purchase history

Create an Account

Continue as Guest

← Back

**AIR MAURITIUS** Wifi My Account English Français 简体中文

**COMPLIMENTARY**

CONNECTED

Remaining data

0 MB / 15 MB Pause

Purchase or change to another plan

Thank you for choosing Internet ONAIR. You are now ready to start your internet session.  
Please keep this page open or enter this link on your browser to track your WiFi usage.  
wifi.credit

Start browsing

3. Click on **Start browsing** button.

The progress bar highlighted in yellow above will show the time and volume of data remaining.

To pause a session, click on **Pause**.

To re-connect to a session, click on **Reconnect**.