

CAREER OPPORTUNITY

Airport Duty Officer **(Ref. ADO/KUL/08/26)**

Air Mauritius is the National Airline of the Republic of Mauritius and currently operates direct flights to Europe, India, Africa, Australia, South East Asia and Indian Ocean islands. The Company has an open position for **Airport Duty Officer – Kuala Lumpur Airport**.

JOB PROFILE:

The successful candidate will be responsible for supervising the airport operations with the aim of providing safe, punctual and customer-oriented service.

PRINCIPAL ACCOUNTABILITIES:

- Be responsible and accountable for the overall management of operations
- Ensure compliance with corporate operational, safety and security requirements
- Represent the Company in dealing with airport agencies, regulatory and statutory bodies including participation in committees like the Airline Operators Committee (AOC)
- Be responsible for monitoring operational costs while ensuring that corporate service standards are met
- Achieve Ground Handling performance target but not limited to flight punctuality, check-in standards and baggage delivery times

PREREQUISITES:

- Successful completion of Malaysian Higher School certificate or equivalent
- Diploma or Degree in Management, Business Administration or Quantitative Disciplines* from a recognised university/institution or an equivalent qualification acceptable to Air Mauritius
- Minimum of four years' experience in an airline customer service including ramp services at airport operations

NOTE:

- *Quantitative Disciplines include Finance, Accounting, Engineering, Statistics, Economics and IT amongst others
- Applicants possessing a higher relevant qualification from a recognised university/institution will have an advantage.

OTHER REQUIREMENTS:

- Proven work experience in an airport environment
- Be conversant with Airside Ramp safety, DGR, Load Control and Aviation Security procedures
- Knowledge of Standard Ground Handling Agreement (SGHA) procedures
- Familiar with IATA/ ICAO regulations
- Fluent in both written and spoken English
- Service oriented

PACKAGE:

Competitive and commensurate with qualifications and experience.

APPLICATION PROCEDURE:

Qualified and interested candidates are invited to apply by submitting a completed application form. The form can be downloaded from the Air Mauritius Website or can be accessed [here](#) (Please click).

It is compulsory to send the completed application form together with a full curriculum vitae, educational certificates and documented evidence of work experience to recruitment_mkhr3@airmauriti.us.com (the size of the email should not exceed 13MB) latest by **21 August 2026**.

All applications will be treated in strictest confidentiality.

Only those candidates with the right to work in Malaysia will be considered.

The Company reserves the right:

- To convene only the most suitably qualified candidates for the selection exercise;
- To make no appointment following this advertisement.

