

CAREER OPPORTUNITY

Ticketing Agent – Madagascar (Ref. TA/MDG/08/26)

Air Mauritius is the National Airline of the Republic of Mauritius and currently operates direct flights to Europe, India, Africa, Australia, South East Asia and Indian Ocean islands. The Company has an open position for **Ticketing Agent – Madagascar**. If you are committed to excellence and eager to make a difference in the aviation industry, we welcome you to apply for the above post.

JOB PROFILE:

The successful candidate will be responsible for handling flight reservations and ticketing while providing high quality, fast, efficient and friendly customer service and ensuring compliance with airline policies.

The duties and responsibilities will include the following inter-alia:

- Handling and processing of reservations
- Sale of tickets and other products/services offered by the company
- Carry out administrative tasks
- Ensure the issuance of tickets, invoicing and after-sales service
- Promote the various offers and services
- Ensure all tasks necessary for the smooth functioning of the agency

PREREQUISITES:

- Bac +2 (Tourism/Commercial) or an equivalent qualification acceptable to Air Mauritius
- Experience in a similar position will be an advantage

Note: Applicants possessing a higher relevant qualification from a recognised university/institution will have an advantage.

OTHER REQUIREMENTS:

- Good written and oral communication skills (Malagasy, French and English)
- Negotiating ability
- Great deal of commitment, perseverance and power of persuasion
- Dynamic innovation spirit
- Proactive in improving the sales achievement and the quality of service
- Flexibility and adaptability
- Good organisational and time management skills
- Good interpersonal skills
- Honesty and reliability

PACKAGE:

Competitive and commensurate with qualifications and experience.

APPLICATION PROCEDURE:

Qualified and interested candidates are invited to apply by submitting a completed application form. The form can be downloaded from the Air Mauritius Website or can be accessed [here](#) (Please click).

It is compulsory to send the completed application form together with a full curriculum vitae, educational certificates and documented evidence of work experience to recruitment_mkhr2@airmauritius.com (the size of the email should not exceed 13MB) latest by **20 August 2026**.

All applications will be treated in strictest confidentiality.

Only those candidates with the right to work in Madagascar will be considered.

The Company reserves the right:

- To convene only the most suitably qualified candidates for the selection exercise;
- To make no appointment following this advertisement.

