

Air Mauritius Renews Strategic Partnership with MedAire to Strengthen Passenger and Crew Safety

Port-Louis, 16 July 2025. Air Mauritius is renewing its partnership with MedAire, the global leader in aviation security services. This collaboration reaffirms the airline's unwavering commitment to safeguarding the wellbeing of its passengers and crew amid an increasingly complex global operating environment.

Air Mauritius will continue to benefit from MedAire's comprehensive Operational Security Solutions, specifically designed to enhance aviation security and ensure safe and informed operations across its network.

"In today's complex security landscape, proactive risk mitigation and robust crisis response capabilities are essential. Our partnership with MedAire reinforces our commitment to safety and security, enabling us to respond swiftly and effectively to emerging threats and to ensure greater peace of mind for all on board," said Kishore Beegoo, the Chairman of Air Mauritius.

As part of these services, MedAire will also gather and analyse intelligence on the safety of routes where Air Mauritius operates, particularly in regions affected by geopolitical unrest, thereby helping to ensure the security of its flights.

Peter Tuggey, Managing Director for Europe, the Middle East, Africa, and Asia Pacific at MedAire, said: *"With 40 years dedicated to enhancing the safety and resilience of aviation operations, MedAire stands at the forefront of innovation and expertise. Our partnership with Air Mauritius is a natural choice, as our solutions are unmatched in the industry, ensuring world-class service and gold-standard safety standards for both passengers and crew. This collaboration exemplifies our legacy of expert-led safety solutions and promotes a shared vision for a safer, more innovative future in aviation."*

Key Benefits of the MedAire Partnership:

Verified Intelligence

Real-time, accurate threat data generated through advanced AI and machine learning tools, vetted by experienced security experts.

Proactive Risk Mitigation

Strategic consultancy services that support risk assessment, route planning, and security policy development.

Robust Crisis Response

24/7 assistance from dedicated security teams, offering expert guidance and immediate support during security incidents.

Comprehensive Situational Awareness

Access to the MedAire Portal, which provides a 360-degree view of the global security environment via map-based threat visualizations, real-time alerts, and in-depth assessments of airspace and airport security.

This continued partnership with MedAire represents a key element in Air Mauritius' overall safety strategy, reinforcing the airline's commitment to operational excellence and customer confidence.

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About MedAire

MedAire, a subsidiary of International SOS, has been the preferred partner for the aviation sector since 1985. As the established leader in integrated travel health and aviation security solutions, MedAire is trusted by six of the world's largest business jet manufacturers—Boeing, Bombardier, Embraer, Gulfstream, Honda Jet, and Textron Aviation—who include MedAire's service as standard. Moreover, over 180 of the world's leading airlines and more than 6,800 private aircraft, including 75% of Fortune 100 Companies, depend on MedAire for their travel health and security risk management requirements.

MedAire's integrated solutions encompass aviation security intelligence, real-time health and security advice and assistance, training, equipment, and professional services for both crew and passengers, both inside and outside the cabin. Handling hundreds of thousands of calls each year, MedAire offers 24/7 access to emergency care doctors, nurses, and aviation security specialists, ensuring crew and passengers can address medical and travel safety situations in the air and on the ground. For further information, visit www.medaire.com.

About Air Mauritius:

Air Mauritius currently operates direct flights to 13 destinations in Europe, South East Asia, India, Australia, Africa, and the Indian Ocean islands. In addition, Air Mauritius offers over 50 destinations in codeshare with partner airlines.

From the Piper Navajo at its humble beginnings, Air Mauritius nowadays has one of the youngest and most modern fleet in the world, with the latest generation aircraft such as the Airbus A350-900 XWB and the A330-900neo. Air Mauritius currently operates a fleet consisting of Airbus 4 A350-900 XWB, 2 A330-900neo, 2 A330-200 and 4 ATR72 for its inter-island operations.

Air Mauritius is the leading airline in the Indian Ocean and its products and services have been rated 4-Star by rating agency - SKYTRAX.

Visit the Air Mauritius website on airmauritius.com