

Press Communique

22 February 2024 –16h00

Bulletin 4

Tropical Storm Eleanor – Rescheduling of flights

In anticipation of the reopening of the SSR Intl Airport which is temporarily closed following the cyclone warning class 3 alert, Air Mauritius plans to reschedule its flights gradually as follows to transport its passengers to their destinations as soon as possible.

From Mauritius (All timings in local time)

| Flight Number | Initial departure date | Destination | Flight Status | New Flight number/Date | New estimated departure time | New estimated arrival Time / Date |
|---------------|------------------------|----------------|---------------|------------------------|------------------------------|-----------------------------------|
| MK 014 | 22 FEB | PARIS CDG | ON SCHEDULE | - | - | - |
| MK 042 | 22 FEB | LONDON GATWICK | RE SCHEDULED | MK 4042 / 23 FEB | 09H50 | 18H40 / 23 FEB |
| MK 646 | 22 FEB | KUALA LUMPUR | RE SCHEDULED | - / 23 FEB | 01H00 | 12H10/ 23 FEB |
| MK 748 | 22 FEB | MUMBAI | CANCELLED * | - | - | - |
| MK 218 | 22FEB | REUNION | CANCELLED** | - | - | - |
| MK 228 | 22 FEB | REUNION | CANCELLED** | - | - | - |
| MK 238 | 22 FEB | REUNION | CANCELLED** | - | - | - |
| MK 288 | 22 FEB | ANTANANARIVO | CANCELLED | MK 4288 / 23 FEB | 14H25 | 15H20 / 23 FEB |
| MK 248 | 22 FEB | REUNION | ON SCHEDULE | - | - | - |
| MK 851 | 23 FEB | JOHANNESBURG | ON SCHEDULE | | | - |
| MK 048 | 23 FEB | GENEVA | ON SCHEDULE | | | - |

Passengers booked on flight MK 440 of 22 February from Mauritius to Perth have been rebooked on flight MK 440 of 24 February 2024.

*Passengers travelling on MK 748 of 22 February 2024 have been rebooked on alternative flights.

** Passengers booked on MK 218 / 228 / 238 on 22 February 2024 have been transferred on flight MK 218 of 23 February 2024.

To Mauritius (All timings in local time)

| Flight Number | Initial departure date | Destination | Flight Status | New Flight number/Date | New estimated departure time | New estimated arrival time / Date |
|---------------|------------------------|-------------|---------------|------------------------|------------------------------|-----------------------------------|
| MK 015 | 21 FEB | MAURITIUS | CANCELLED | MK 3015/ 22 FEB | 15H20 | 05H35/23 FEB |
| MK 053 | 21 FEB | MAURITIUS | CANCELLED | MK 3053 / 22 FEB | 16H00 | 07H50/23 FEB |
| MK 749 | 21 FEB | MAURITIUS | CANCELLED | MK 3749 / 22 FEB | 18H30 | 23H00 / 22 FEB |
| MK 015 | 22 FEB | MAURITIUS | ON SCHEDULE | - | - | - |
| MK 745 | 23 FEB | MAURITIUS | RE SCHEDULED | - / 23 FEB | 18H30 | 00H30 / 24 FEB |
| MK 749 | 23 FEB | MAURITIUS | CANCELLED* | - | - | - |
| MK 852 | 22 FEB | MAURITIUS | DELAYED | - / 22 FEB | 21H30 | 03H30 / 23 FEB |
| MK 219 | 22 FEB | MAURITIUS | CANCELLED ** | | | |
| MK 229 | 22 FEB | MAURITIUS | CANCELLED ** | | | |
| MK 239 | 22 FEB | MAURITIUS | CANCELLED ** | | | |
| MK 249 | 22 FEB | MAURITIUS | CANCELLED ** | | | |
| MK 289 | 22 FEB | MAURITIUS | CANCELLED | MK 4289 /23 FEB | 17H05 | 19H50 / 23 FEB |
| MK 249 | 23 FEB | MAURITIUS | ON SCHEDULE | - | - | - |
| MK 647 | 23 FEB | MAURITIUS | RESCHEDULED | - / 23 FEB | 14H00 | 17H00 / 23 FEB |
| MK 852 | 23 FEB | MAURITIUS | ON SCHEDULE | - | - | - |
| MK 059 | 23 FEB | MAURITIUS | ON SCHEDULE | - | - | - |

Timings for flight MK 053, London Gatwick to Mauritius of 23 February 2024 will be communicated at a later stage

*Passengers travelling on MK 749 of 23 February 2024 from Mumbai to Mauritius have been rebooked on alternative flights

** Passengers booked on MK 219/229/239/249 of 22 February 2024 have been transferred on flight MK 219 of 23 February 2024.

Change of travel dates

If you have a trip planned until **29 February 2024**, Air Mauritius offers you a free change on the same route until **31 March 2024**.

Website

A dedicated page on our website [airmauritius.com](https://www.airmauritius.com) gives access to updated information about the flights affected.

This page also allows passengers to remotely manage their bookings.

Active communication with passengers

In order to ensure regular and efficient communication, we make an urgent appeal to our passengers to ensure that their cell phone numbers are provided in the bookings through our travel agencies partners.

Passengers impacted by delays, cancellations and rescheduling will be individually contacted by Air Mauritius commercial teams via SMS and/or email.

Practical Information

It is advisable to consider the following before reporting at the airport:

1. Information on the flights operated and the status of your booking, available on <https://www.airmauritius.com/manage/booking>
2. Regular updates will be communicated and available on <https://www.airmauritius.com/news> and on all Air Mauritius official Social media platforms.
3. Passengers are kindly requested not to proceed to the airport if they have not been informed in advance of the status of their bookings.

Regular Press Releases will be issued.