

## **NEWS RELEASE**

**10 March 2020**

### **AIR MAURITIUS OFFERING MORE FLEXIBLE BOOKING OPTIONS**

Air Mauritius is offering to its passengers more flexible booking options, with the exceptional circumstances currently prevailing. The following facilities will apply for passengers holding Air Mauritius tickets issued before 30 April 2020, for departures until 30 June 2020.

Regardless of conditions of the original booking, all penalty fees will be waived for passengers who wish to change their travel date. However, passengers may be required to pay a fare difference if the fare applicable on the new date of travel is higher.

The new penalty waiver policy is also applicable for passengers who wish to cancel their bookings. Passengers are being given the possibility to use the amount paid for the ticket, for future travel within a period of one year. Passengers who opt for a monetary refund instead, will be charged an amount under the cancellation rules as specified.

These measures have been taken to allow passengers better plan their travel in these exceptional circumstances. Our teams remain available should further clarifications be required.