

How to fill in the contact tracing assistance form?

NOTE: To complete only one declaration per family or group of travellers.

1 Creation of traveller account

Once on the site, at the first connection, click on '[Créer votre accès](#)' and fill in your name, first name and mobile phone number.

(If you don't have a mobile phone, to fill in your email address.)

Receive a security code to enter which will allow validation and creation of your account.

The image shows two screenshots of the ARS website interface. The left screenshot displays the login page with the ARS logo and the text 'Agence Régionale de Santé La Réunion'. It features a '1^{ère} connexion ?' section with a 'Créer votre accès' button and a 'Vous possédez déjà un accès ? Connectez-vous :' section with fields for 'Téléphone mobile ou email *' and 'Mot de passe *', along with a 'Connexion' button. The right screenshot shows the 'Créer votre accès voyageur' form, which includes fields for 'Nom *', 'Prénoms *', 'Téléphone mobile *', and 'Mot de passe *'. It also contains a 'Conditions générales' section with a checkbox for 'J'accepte les conditions générales *' and a 'Continuer' button.

2 Information to provide

After creating your traveller access, complete the form providing the following information about yourself and those accompanying you:

- ✓ Date of birth
- ✓ Landline number
- ✓ Date of arrival in Réunion Island
- ✓ Departure airport
- ✓ Flight number

3 Add accompanying travellers on this form

Declare the members of your family and / or people accompanying you, by clicking on: [Ajouter un accompagnant](#).

Once the form has been saved, **it can be updated for up to 72 hours before your departure.**

48 hours prior your departure, you will receive an SMS or an email inviting you to download your receipt on which there will be a **QR-Code**. This receipt is also accessible on your ARS account.

The receipt must be downloaded to your mobile phone or printed and must be presented at the request of the airline.

This document from the ARS (in French) is a summary of the above requirements and explains how to complete the contact tracing assistance form.

For more information, please visit <http://www.reunion.gouv.fr/conseils-aux-voyageurs-les-formalites-a6638.html>