**USER GUIDE FOR RETRIEVING WI-FI ACCESS CODE**

This user guide provides the steps to retrieve free Wi-Fi access-code.

1. Go to the link <https://wifi.airmauritius.com>

Enter your Ticket Number, Flight number and Flight Date and click on ‘Retrieve Code’ button.



1. Your code will be displayed on the screen; example shown below.



Onboard your flight, on the Wi-Fi portal, choose option ‘Promo Code’ and enter this 8-letter code to get free access to the internet.

**PAUSE/RECONNECT FUNCTION**

This function allows you to

* Pause and re-connect to an existing internet session.
* Purchase and use multiple Internet sessions on different devices at the same time
* Purchase an Internet session, which is valid on multiple flights – This is useful for flights with multiple segments, e.g. MRU-SIN-KUL, KUL-SIN-MRU, …
1. Choose a Price Plan and click on Connect button. 
2. You will be directed to a page where you will be prompted to create an account.

Creating an Account allows you to:

* Use your Internet Sessions on multiple devices
* Save your Credit Card details
* Access your purchase history

Click on **Create an Account** button.





1. Click on **Start browsing** button.

The progress bar highlighted in yellow above will show the time and volume of data remaining.

To pause a session, click on **Pause**.

To re-connect to a session, click on **Reconnect**.