

Frequently asked questions (FAQs)

Q1: When will Air Mauritius begin flights from Mauritius to London Gatwick?

A1: Our direct flights are scheduled as per below:

- Mauritius to London Gatwick as from **29 October 2023**
- London Gatwick to Mauritius as from **30 October 2023**

Q2: What is the approximate flight duration?

A2: The flight typically lasts around 12 hours.

Q3: Can I choose my seat during the booking process?

A3: Yes, you can select your preferred seat during the booking process, subject to availability.

If you have already booked your flight, go to Manage My Booking

<https://www.airmauritius.com/manage/booking> , retrieve your booking and select your seats.

Q4: What baggage allowances apply to my ticket?

A4: Baggage allowances vary depending on your ticket type (economy, business, etc.). Please refer to our baggage policy <https://www.airmauritius.com/baggage> for detailed information.

Q5: How can I contact customer support for assistance?

A5: Our customer support team is available 24/7. You can reach us via phone, email or through our social media channels. Contact information is provided on our website:

<https://www.airmauritius.com/contact>