

CAREER OPPORTUNITY

Customer Service Executive – Air Mauritius Delhi

(Ref. CSE/DEL/09/23)

Air Mauritius is the National Airline company of the Republic of Mauritius and currently operates direct flights to Europe, India, Africa, Australia, South East Asia and Indian Ocean islands.

Air Mauritius, member of the AHL (Airport Holdings Ltd) group, is a driving force and key contributor in the tourism industry and the Mauritian economy.

To support our growth plans, we require a Customer Service Executive with strong knowledge of Airport operations and working with an external Ground Handler, providing an excellent level of customer service to our customers.

Based at Delhi airport and reporting to the Airport Manager India, the successful candidate will be required to manage all aspects of the Airport operations including Check-in, Baggage, Cargo, Catering and Ramp handling.

This is a great opportunity for someone to make a real impact on the future success of Air Mauritius in India.

EXPERIENCE AND PROFESSIONAL COMPETENCE

- Graduate or equivalent qualification acceptable to the company
- At least 5 years airport handling experience, of which 2 years in a supervisory position of a safety critical function
- Be conversant with Airside Ramp Safety, DGR and Aviation Security procedures is desirable
- Good knowledge of IATA SGHA procedures is desirable

CANDIDATE PROFILE

Self-starter with strong organisational, communication and interpersonal skills across all levels of hierarchy, in particular:

- Pro-active and positive
- Proven ability to think and react quickly
- Good negotiator
- Reservations and Ticketing knowledge
- Good written and oral English language skills
- Basic knowledge of French language would be an advantage.
- Ability to work under pressure and to short lead times

PACKAGE

Competitive and commensurate with qualifications and experience.

Please complete the Company's application form which can be downloaded from the Air Mauritius Website at the following address:

<http://tinyurl.com/mrhzuda7>

Send together with your full curriculum vitae and your highest educational certificate to recruitment_mkhr2@airmauritius.com at latest by **29 September 2023**.

We will only consider those candidates with the right to work in India.

All applications will be treated in strictest confidentiality.

The Company reserves the right:

- to call only the best qualified candidates for the selection exercise/s.
- not to make any appointment following this advertisement.



An Equal Opportunity Employer

airmauritus.com