



Kestrelflyer Award Free Ticket / Upgrading / Excess Luggage Request Form

Please fill in this form and send Fax on + 230 2116151 /+230 2023230 or E-mail at mkloyal@airmauritius.com

MEMBER'S DETAILS

First Name: _____

Family Name: _____

Membership Number: _____

Phone: _____ Email) _____

RESERVATION DETAILS

I wish to redeem my miles for: Self Nominee/s Beneficiary

For Free ticket Upgrading Excess luggage _____ KGS

Nominee / Beneficiary Name

First Name: _____

Family Name: _____

FLIGHT ITINERARY

Origin	Destination	Date	Flight Number (optional)	Class

I agree with the Terms and Conditions stated below.

Signature: _____

Date: ____/____/____

TERMS AND CONDITIONS

FREE TICKET

1. Request to be made at least 2 weeks before departure
2. Award Tickets are subject to the Terms and Conditions of the Kestrelflyer Programme.
3. Authorisation voucher for free ticket will be issued upon confirmation of reservation in the appropriate class of travel which is subject availability.
4. Re-routing and re-booking of a Free Ticket will be permitted on the same zone, and subject to penalty fees.
5. The reservation (booking) must be done by Air Mauritius.
6. It is mandatory for you to present your Membership Card and your travel documents at the time of ticketing. -All applicable taxes will be payable by the member at the time of ticketing/travel.

UPGRADING

1. Request to be made at least 2 weeks before departure.
2. Authorisation voucher for upgrading will be issued upon confirmation of reservation which is subject to seat availability.
3. Confirmation: 48 hours before departure.

EXCESS LUGGAGE

Request to be made at least 72 hours before departure.

INTERNAL USE

Date of application received ____/____/____ Officer _____

Miles Balance _____ PNR _____

Remarks: _____