

NEWS RELEASE

22 March 2017

Air Mauritius Airport Services rewarded at Changi Airport, Singapore

Port-Louis, 22 March 2017. Air Mauritius was rewarded by the Changi Airport Group (CAG) for the high score achieved at the last Ground Operations Efficiency monitor (GOEM) conducted by the Airport. In order to sustain its position as one of the best airports in the world, the Changi Airport Quality Service management team regularly measures service quality indicators like Check-in queuing time, speed of baggage delivery and on time performance of airlines operating at Changi Airport.

For the period April to September 2016, Air Mauritius reached the 100% efficiency target in the check-in of passengers and baggage and scored high marks on other performance indicators, such as the recognition by Changi Airport.

Raja Buton, Officer in Charge of Air Mauritius stated that *“Air Mauritius strives to deliver high quality products and services to its customers at all contact points. This award received from Changi Airport, which has consistently been among the best airports in the world over the past few years, is a recognition for our efforts to maintain a high standard of service. We value this recognition and will continue to aim for the highest levels of service”*.

Changi airport is an important hub in the Air Mauritius expansion plan in Asia, through the Air Corridor. Air Mauritius currently operates 3 weekly flights to Changi airport. The company will add a fourth flight during the peak season in July and August. This fourth flight will become a regular scheduled flight as from December 2017. Air Mauritius is currently assessing the possibility of a fifth flight for 2018 depending upon market response.



Air Mauritius is the national carrier of the Republic of Mauritius. Created in 1967, it currently operates a fleet of four A340-300, two A340-300E, two A330-200, two A319-100 and three ATR72-500. Air Mauritius presently flies to twenty-four destinations in Europe, Asia, Australia, Africa and the Indian Ocean